

INFORMATION ONLY – DOES NOT COMMUNICATE  
A MODIFICATION OR SAFETY CONDITION

**6572A-02A**

**S E R V I C E N O T E**

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Supersedes:  
6572A-02

**6572A Non System DC Power Supply**

**Serial Numbers: 0000A/00000/3621A00561**

**Keypad board, Optical encoders and Knobs have been changed and are not interchangeable with old parts**

**To Be Performed By: Agilent-Qualified Personnel**

**Parts Required:**

<b>P/N</b>	<b>Description</b>	<b>Qty.</b>
5060-3400	Keypad PCA	1
0960-0912	Optical Encoders G1 & G2	2
0370-3238	Knob	2

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**

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ADDITIONAL INFORMATION:

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**Situation:**

The original optical encoders have been replaced and the new encoder is not interchangeable with the older part either mechanically or electrically. This meant changes to the front panel firmware, the Keypad PC board and knobs.

**Solution/Action:**

For serial numbers after the start serial numbers shown above, use the new parts. If the original parts fail in the older units and old part numbers are not available, they may be replaced with the new ones but must be replaced as a set.

The encoders are part of the new Keypad board so they would not need to be ordered separately.

The Keypad board contains the EEPROM initialization and calibration data. After replacing the board the instrument must be re-initialized and calibrated.